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Satisfaction Survey

Name: Drexel Jessica Koger City, State Jackson MO

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

- 1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other _____
- 2. How satisfied are you with the job we did? Overall, it was great
 - A. How did you hear about us? Lowe's - my father-in-law
 - B. Have you ever heard of us or seen our name anywhere else? NO
- 3. How was the experience you had with our office staff? Wife said it was great
- 4. What are your thoughts on our consultant and solutions offered? _____
- 5. What did you think of our installation crew? Wife said they were great
- 6. Was the cleanup satisfactory? mostly yes, there was some oil or something on siding but cleaned up OK.
- 7. May we use you as a reference? Y N _____
- 8. May we post this survey on our webpage and/or Facebook? (Y) N
- 9. Besides Aire Solutions, from how many other companies did you get quotes? 2
- 10. Overall what were the top one or two reasons you hired us instead of another company? We knew we wanted a Trane. Father-in-law said you guys were a solid company
- 11. Comments: thanks for taking care of us quickly.

